

FAQ

Important Information before your counseling

Can I bring a accompanying person?

If you feel more comfortable with an accompanying person or if you would like to bring one to your appointment for other reasons, please discuss this with us in advance. This will allow us to clarify the arrangements beforehand and plan the consultation accordingly.

Can I bring my child(ren)?

Infants up to one year of age can generally be brought to the counseling session without any issues. If you'd like to bring an older children, we ask you to bring an additional person (an adult) to accompany you to care for the child during the session. In this case, we ask you kindly to discuss this with us beforehand. This ensures that the counseling can take place in a safe environment and that your child is not exposed to distressing topics discussed during the session.

Is the counseling center accessible to people with disabilities?

Our counseling center is accessible to people with (physical) disabilities. There is an elevator, and you can move around the building without barriers (including an accessible restroom). If you require accessible access, please let us know in advance. This will allow us to make the necessary arrangements and prepare for your consultation accordingly.